

Appendix 2 – HPSSC Key Performance Indicators

| Corporate Strategy Actions | Corporate KPI Ref No | Aligned KPI | Scrutiny Select Committee | Frequency |
|--|----------------------|--|---------------------------|-----------|
| Develop a Local Plan which will ensure the provision of new homes in appropriate locations, focusing on tackling the need to deliver a range of housing for the whole community. | 32 | Housing Land Supply (years) | HPSSC | Annually |
| | 33 | Milestones achieved on delivering the T&M Local Development Scheme | HPSSC | Quarterly |
| Ensure a supply of affordable housing for people who would struggle to buy on the open market | 34 | Number of affordable homes built out per annum | HPSSC | Annually |
| Use every power we can to support those who are most in need of housing support and at risk of becoming homeless. | 35 | Number of people on housing register | HPSSC | Quarterly |
| | 36 | Number of HR applications received | HPSSC | Quarterly |
| | 37 | Waiting time for assessment of applications (days) | HPSSC | Quarterly |
| | 38 | Number of people in Temporary Accommodation | HPSSC | Quarterly |
| Improving standards in rented accommodation. | 39 | Number of properties where property conditions have been improved | HPSSC | Quarterly |
| | 40 | Number of housing enforcement notices served | HPSSC | Quarterly |
| | 41 | Number of disabled facilities grants completed in the borough. | HPSSC | Quarterly |

Additional KPIs

| Useful data that will give an indication of performance within specific parts of the borough council | | Planning | | |
|--|--|---|-------|-----------|
| | | % against Government target of 60% (for major apps) | HPSSC | Quarterly |
| | | % against Government target of 65% (for minor apps) | HPSSC | Quarterly |
| | | % against Government target of 80% (for 'others') | HPSSC | Quarterly |
| | | Number of appeals received | HPSSC | Quarterly |
| | | Number of appeals determined - allowed | HPSSC | Quarterly |
| | | Number of appeals determined - dismissed | HPSSC | Quarterly |
| | | Number of planning enforcement cases opened | HPSSC | Quarterly |
| | | Number of planning enforcement cases closed | HPSSC | Quarterly |
| | | Number of planning enforcement notices served | HPSSC | Quarterly |